Community EMS has developed these guidelines to assist you in making patient transfer decisions. Every patient and situation is different, and variations from these guidelines may be necessary. When calling, please state the patient’s diagnosis, the level of service needed, and the priority.

### Patient Transfer - Level of Care

**NEV**
- Non-Emergency Vehicle
- Patient can Ambulate
- No Medical Necessity for Ambulance
- Least Costly Service
- Bedside to Door Transportation

**Bariatric Transportation**
- Up to 1500 Pounds
- All Levels of Care
- Available 24/7

**BLS**
- Basic Life Support
- Non-invasive Procedures
- Non-Life Threatening Transportation of Choice
- Oxygen and NS Intravenous

**ALS**
- Advance Life Support
- ACLS Certified
- Cardiac Monitoring
- Pharmacologic Therapy
- Advanced Airway
- ALS+
  - Ventilator Assisted Airway Maintenance
  - 12 Lead Capability
  - Unstable/Critical Patient Transports

**MICU/Critical Care Transport**
- MICU/Specialty Care Transport Services
- Rapid Transport to distant locations when ground transportation may not suffice
  - i.e. burn patients, critical cardiac

---

### Pre-Hospital Priority Decisions

**Priority 1**
- Lights and sirens
  - life-threatening emergency
  - Examples: CVA, cardiac arrest, respiratory arrest, uncontrolled bleeding, airway obstruction, patient not responsive, difficulty breathing, seizures

**Priority 2**
- No lights and sirens
  - Urgent, but not life-threatening

**Priority 3**
- No lights and sirens
  - Routine transfers
  - Examples: minor lacerations, elevated temperature, general weakness, minor injuries

---

**CONTACT NUMBERS**

Dispatch 1-800-233-2367

Fax Number 248-356-3996

For Emergency and Non-Emergency Transports

**COMMUNITY EMS CORPORATE OFFICE**

248-356-3900

Billing / Parastar

888-912-3673